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Date of Deposit August 14, 2001

U.S. PTO
09/13/04
08/14/01
Case No. 10692/5

PATENT APPLICATION TRANSMITTAL LETTER

To: The Commissioner for Patents:

Transmitted herewith for filing is the patent application of: Penny J. Heeren and Aleksey V. Soldatov for : CALL FLOW METHOD AND SYSTEM USING VISUAL PROGRAMMING. Enclosed are:

- ☒ 7 sheet(s) of informal drawings (Figs. 1-8) , 21 pages of application (including title page), and the following Appendices : _____
- ☒ Declaration.
- ☒ Power of Attorney.
- ☐ Verified statement to establish small entity status under 37 CFR §§ 1.9 and 1.27.
- ☒ Assignment transmittal letter and Assignment of the invention to : APAC Customer Services, Inc.
- ☒ Submission of Formal Drawings: 6 Sheets of Formal Drawings (Figs. 1-8); Return Postcard.

Claims as Filed	Col. 1	Col. 2
No. Filed	No. Filed	No. Extra
Basic Fee		
Total Claims	29-20	9
Indep. Claims	3-3	0
Multiple Dependent Claims Present		

*If the difference in col. 1 is less than zero, enter "0" in col. 2.

Small Entity		or	Other Than Small Entity	
Rate	Fee		Rate	Fee
	\$ 355	or		\$ 710
x\$9=	\$	or	9x\$18=	\$162
x\$40=	\$	or	x\$80=	\$
+\$135=	\$	or	+\$270=	\$
Total	\$	or	Total	\$872

- ☐ Please charge my Deposit Account No. 23-1925 in the amount of \$: _____. A duplicate copy of this sheet is enclosed.
- ☒ A check in the amount of \$: 872 to cover the filing fee and a check in the amount of \$40 to cover Assignment recordal is enclosed.
- ☒ The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 23-1925. A duplicate copy of this sheet is enclosed.
 - ☒ Any additional filing fees required under 37 CFR § 1.16.
 - ☒ Any patent application processing fees under 37 CFR §1.17.
- ☐ The Commissioner is hereby authorized to charge payment of the following fees during the pendency of this application or credit any overpayment to Deposit Account No. 23-1925. A duplicate copy of this sheet is enclosed.
 - ☐ Any filing fees under 37 CFR § 1.16 for presentation of extra claims.
 - ☐ Any patent application processing fees under 37 CFR § 1.17.
 - ☐ The issue fee set in 37 CFR § 1.18 at or before mailing of the Notice of Allowance, pursuant to 37 CFR § 1.311(b).

Date 8/14/01

Craig A. Summerfield
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Registration No. 37,947